Commissions Master

User Guide

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3.0

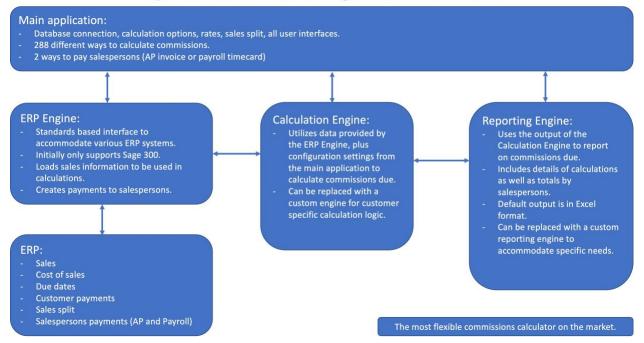
1 Overview

Commissions Master is the most flexible commissions calculator on the market with 288 different ways to calculate commissions out-of-the-box and support for smart rules to tweak commissions further. What's more, it's built with open architecture and LEGO-like blocks of functionality, each of which can be tweaked to your specific needs without the need to modify the whole application.

Beyond simple commissions calculations, you can store the history of the calculations right in the application, review each calculation and once confirmed that everything is correct, create a liability to pay to the salesperson either through AP invoice or a payroll timecard.

The image below outlines the overall architecture.

Optimize Business Consulting Commissions Master



Specifically, the following components can be substituted by alternative as needed by customers:

- 1. **ERP Engine.** The initial release comes with support for Sage 300, but additional ERP systems support is planned in future releases.
- 2. **Calculation Engine.** The default calculation logic is customizable by various options and configuration screens in the application. If the options provided within the application are not sufficient, a completely new calculation engine can be created to support specific needs of a customer.
- 3. **Reporting Engine.** The default reporting engine generates an Excel file with multiple tabs, one for calculation parameters, one for all details of the calculation, one for totals, and one tab per salesperson with only transactions related to that salesperson. Users can use the report as is, or built pivot tables on top of it as needed. If the default reporting engine is not sufficient, a completely

new reporting engine can be created and plugged into the application. The output of such a reporting engine doesn't have to be Excel, it can be in any format requested by customer.

2 Features and Editions

Commissions Master comes in two editions: Standard and Premium. The table below outlines the features in each edition.

| Feature | Standard | Premium |
|--|-------------------------|-------------------------|
| Rate Tables. Define different commission rates | Progressive | Progressive |
| depending on the volume of sales. Each sales | Cumulative | Cumulative |
| person is assigned to a rate table. | | |
| Rate Table Ranges Based On | Sales Amount | Sales Amount |
| | Profit Amount | Profit Amount |
| | Profit Percentage | Profit Percentage |
| Commissions Based On | Sales Amount | Sales Amount |
| | Profit Amount | Profit Amount |
| Calculate Commissions Based On | Individual Transactions | Individual Transactions |
| | Totals for a Period | Totals for a Period |
| Commissions are Paid On | Invoice Date | Invoice Date |
| | Invoice Due Date | Invoice Due Date |
| | Payment Date | Payment Date |
| | Payment Apply Date | Payment Apply Date |
| Sales Split | Invoice, then Customer | Invoice, then Customer |
| | Invoice Only | Invoice Only |
| | Customer Only | Customer Only |
| Override Sales Split from ERP System | Yes | Yes |
| Override Commissions Calculation Method in | Yes | Yes |
| Each Calculation | | |
| Estimate Future Commissions based on invoice | Yes | Yes |
| due date | | |
| Pay salespersons via AP bill | Yes | Yes |
| Pay salespersons via US or Canadian payroll | Yes | Yes |
| timecard | | |
| Store Commissions Calculation History | Yes | Yes |
| Export Commission Calculation Details into | Yes | Yes |
| Excel | | |
| Custom ERP Interface (requires additional | Yes | Yes |
| programming) | | |
| Custom Reporting Engine (requires additional | Yes | Yes |
| programming) | | |
| Custom Calculation Logic (requires additional | Yes | Yes |
| programming) | | |
| Hierarchical commissions (pay sales manager | No | Yes |
| on other salespersons' sales) | | |

| Smart fields and rules to override sales split | No | Yes |
|--|----|-----|
| and commissions rates based on customer, | | |
| ship-to, and invoice level fields, including | | |
| custom fields. | | |

3 Main Screen

The main screen provides access to all features of the application.

| Commissions Master | | | | | _ | | × |
|----------------------------|--------------------|----------------------|----------------|--------------------|-------------|----|---|
| File Settings Help | | | | | | | |
| Main Menu \land 💧 | | | SALE | ണ് | | | |
| Setup | Options Sync | hronize Rate Tables | (집) 🛱 Sales | تر کے Customers | | | |
| ·ෆු්· Smart Rules | | | Persons | 1 | | | |
| මුළි Commissions | | | | | | | |
| | | | | | | | |
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| | | | | | | | |
| Licensed To: Optimize Busi | ness Consulting Ex | piration Date: 12/31 | 2099 Premium | n Edition, 100 Sa | ales Persor | าร | |

The navigation list on the left is used to select a group of functions and the panel on the right shows the features available. For example, if you click on the Setup icon on the left, all setup related icons appear on the right.

3.1 Settings

The first step in setting up the application is establishing a database connection. Commissions Master needs a database to store the configuration information and various options. To do that, click the "Settings" in the menu bar, and then choose "Settings...". The following window will appear.

| tabase Engines Sage 300 Database Type SQL Server | | ~ |
|--|--------------------------|--------|
| Database Properties | | |
| Server Name | VM-SAGE2019 | |
| Database | CommissionData | |
| User | sa | |
| Password | ***** | |
| LocalDb Instance Name | (LocalDB)\MSSQLLocalDB | |
| LocalDb File Name | | Browse |
| Connection String Name | | |
| | | |
| | Trust Server Certificate | |
| | | |
| | | |
| | | |
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Currently, only SQL Server type of databases is supported, but other types may be added later. Fill in the server name, database name, user and password. The user must have permissions to create new databases and tables. The application will automatically create a new database with the specified name.

On the Engines tab, you configure access to the ERP system as well as alternative engines for calculations and reporting.

| ERP Engine Configuration | | |
|--------------------------------|---|--|
| Assembly | AccpacInterface | |
| Type Name | AccpacInterface.AccpacInterface | |
| ERP Type | Sage 300 V | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Calculation Engine | | |
| Calculation Engine Assembly | CalcEngineDefault | |
| | CalcEngineDefault CalcEngineDefault.CalcEngine | |
| Assembly Type Name | | |
| Assembly | | |
| Assembly Type Name | | |

You would typically never modify the "Assembly" and "Type Name" fields as knowing what values to put in there requires development skills. So, leave them at their default settings. If you need changes in any of the engines, contact Optimize Business Consulting.

In the ERP Type dropdown, leave the value as "Sage 300", unless instructed otherwise.

On the Sage 300 tab, enter the Company ID, user, password, and Sage version.

| Settings X Database Engines Sage 300 Sage 300 Connection The password is case-sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** Version 71A | | | |
|---|---------------------------|---|----------|
| Sage 300 Connection The password is case-sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** | Settings | | \times |
| Sage 300 Connection The password is case-sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** | | | |
| The password is case-sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** | Database Engines Sage 300 |) | |
| The password is case-sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** | Eage 200 Connection | | |
| Make sure to type the password with Caps Lock ON. Company SAMINC User ADMIN Password ******** | Sage 500 Connection | | |
| Company SAMINC User ADMIN Password ******** | The password is case- | sensitive. If you are on an older version of Sage 300 (before the complex passwords were introduced), | |
| User ADMIN Password ****** | make sure to type the | password with caps Lock ON. | |
| User ADMIN Password ****** | | | |
| Password ****** | Company | SAMINC | |
| Password | User | ADMIN | |
| | Password | ****** | |
| Version /1A | | | |
| | Version | /1A | |
| | | | |
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| | | | |
| Tools OK Cancel | Tools | OK Can | cel |

4 Setup

Setup section contains all the configuration options of the application.

4.1 **Options**

Options is one of the most important configurations in the application as it determines how the commissions are calculated as well as how they are paid.

4.1.1 Calculation Defaults

Calculation Defaults tab specifies the default settings for calculating the commissions. However, it is possible to override these settings in each calculation.

| Options | | | × |
|---|-------------------|--|---------------|
| Calculation Defaults Pa | ayment Defaults | Smart Rules | |
| Rate table ranges are | Pr | rogressive | ~ |
| Rate table ranges are ba | used on Sa | ales Amount | ~ |
| Commissions are based o | on Sa | ales Amount | ~ |
| Rates apply to | In | idividual Transactions | \sim |
| Commissions are paid on | n Pa | ayment Apply Date | \checkmark |
| Sales split priority | In | voice, then Customer | \sim |
| commission rate and/or a | amount, similar t | Progressive, meaning that each line up to the highest matching range det to how tax brackets work. The ranges are based on the Sales Amount. Cor dual Transactions, plus the Commission Amount, if used. Commissions are | mmission |
| Sales split information fro from the customer is use | | ed for calculations. If invoices does not contain sales split information, the | n sales split |
| | | | |
| | | | |
| | | ОК | Cancel |

Since there are many options on this screen, there is a description in the lower half of the screen describing how the current selections affect the calculations. As you make changes in the selections, the description is updated.

4.1.1.1 Rate Table Ranges

This affects how rate tables are interpreted.

| Value | Description |
|-------------|--|
| Progressive | This works similar to tax brackets. For example, you can specify that sales from 0 - \$1000 get 1% commission, anything over \$2000 gets 2% commissions. |
| Cumulative | This option picks the highest achieved bracket and applies its rate to all sales. In the above example, if the option is set to cumulative, the 2% rate is applies to the whole amount, not only the amount exceeding \$1000. |

4.1.1.2 Rate Table Ranges Are Based On

This is related to rate tables and determines how you want to define them.

| Value | Description |
|-------------------|--|
| Sales Amount | The rates are determined by the sales amount. |
| Profit Amount | The rates are determined by the profit amount. |
| Profit Percentage | The rates are determined by the profit percentage. |

The last two options require the ERP system to be able to provide the cost of sales information.

4.1.1.3 Commissions Are Based On

Once the commissions rate is determined using the above two options, that rate is applied to either the sales amount or the profit amount to calculate the commissions amount. There are two options:

| Value | Description |
|---------------|---|
| Sales Amount | Commissions are based on the sales amount. |
| Profit Amount | Commissions are based on the profit amount. |

4.1.1.4 Rates Apply To

There are two ways of calculating commissions: either on individual transactions or total sales for a period. This is what this option does.

| Value | Description |
|------------------------|--|
| Individual Transaction | The rate is applied to each sale transaction individually. |
| Totals for Period | The total for a period is calculated, and that amount is used to |
| | determine the rate and commission amount. |

4.1.1.5 Commissions Are Paid On

This determines when a commission is due to be paid to the salesperson.

| Value | Description | |
|--------------------|--|--|
| Invoice Date | Commissions are due as soon as invoice is created. | |
| Invoice Due Date | Commissions are due when the invoice is due to be paid by customer. | |
| Payment Date | Commissions are due when a payment is received. If the payment is not associated with an invoice, it will not be included in the calculations. | |
| Payment Apply Date | Commissions are due when a payment is applied to an invoice. | |

4.1.1.6 Sales Split Priority

Some ERP systems allow overriding salespersons in individual transactions, others don't, while some others only associate salespersons with a customer, but not individual transactions. Some ERP systems only support one salesperson per customer, while others allow splitting commissions among multiple salespersons.

For flexibility, Commissions Master has its own configuration to associate customers with salespersons and allows splitting commissions among multiple salespersons. The following options provide more flexibility.

| Value | Description | |
|------------------------|--|--|
| Invoice, then Customer | If the sales transaction contains sales split, that split information is used, instead of what's defined for the customer. If the sales split information is not provided by the ERP, then the default sales split of the customer is used. | |

| Invoice Only | Ignores the default sales split information from the customer and only uses the sales split in the invoice to calculate the commissions. If sales split is not provided with the transaction, no commissions are calculated. |
|---------------|---|
| Customer Only | Used the default sales split of the customer and ignores the sales split in individual transactions. |

4.1.2 Payment Defaults

Payment Defaults tab specifies the default payment method for commissions. You can pay commissions either through AP invoices or through payroll timecard. This screen specifies the default settings, but they can be overridden for each sales person.

| Options | | > | X |
|---|---------------------|---|---|
| Calculation Defaults | Payment Defaults | Smart Rules | |
| You can pay sales per configured differently. | | ing an AP invoice, or adding an entry to a payroll timecard. Each sales person can be | |
| Specify the default pa | yment method, liab | ility account and/or earning code below. You can override these for each employee. | |
| Default Payment Meth | od AP Invoice | ~ | |
| Default Expense Acco | unt 2110 | for paying through AP invoice | |
| Default Earning Code | COMM | for paying through payroll | |
| AP Invoice Numberin These options are us Invoice number prefi | ed to auto-generate | AP invoice numbers for employees that are paid via AP invoices. | |
| Numeric section leng | | 8 | |
| Next number | | 18 | |
| Sample | | COM0000018 | |
| | | OK Cancel | |

The following fields are available:

| Field | Description | |
|---------------------------|--|--|
| Default Payment Method | Choose either "AP Invoice" or "Payroll Timecard" as the default | |
| | payment method for commissions. | |
| Default Liability Account | If paying via AP Invoice, specify a default liability account that | |
| | the invoices will be allocated to. If every salesperson has a | |
| | different liability account, you can leave this field empty and | |
| | specify the liability account in salespersons configuration. | |
| Default Earning Code | If paying via Payroll Timecard, specify the earning code to be | |
| | used for commissions. You can also leave this field empty and | |

| | specify the earning code in salespersons configuration for each salesperson. |
|----------------------|--|
| AP Invoice Numbering | If paying by AP Invoice, specify how you want the invoice numbers to be generated. |

4.1.3 Smart Rules

The Smart Rules tab lets you specify how to process the rules if more than one rule matches the conditions. You can tell the system to stop evaluating rules after the first match is round, or continue evaluating all the rules, in which case more than one rule may be applied to the calculations.

| Options | | | × |
|--------------------------------|------------------------------|--|----------|
| Calculation Defaults Payme | ent Defaults Smart Rules |] | |
| Rules matching method | Evaluate All Rules | | |
| Rules evaluation continues ev | ven after a matching rule is | is found. Subsequent rules override the previously matched rules sales split, while others override commission rates. | This can |
| be useful, for example, it sol | ne rules only overrue the s | sales spirt, while others over the commission rates. | |
| | | | |
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| | | ОК С | ancel |

The options are:

- 1. Stop After First Match. Once a matching smart rule is found, the remaining rules are ignored.
- 2. Evaluate All Rules. The system will evaluate all smart rules. Rules that are lower in the evaluation order will override the rules that are higher in the evaluation order. This can be useful if you have one rule that overrides sales split, and another rule that overrides commission rates.

4.2 Synchronize

This screen downloads the list of customers and salespersons from your ERP system to Commissions Master database. This step is required in order to configure salespersons commission rates as well as to assign salespersons to customers.

| Synchronize | × |
|---|-----|
| This screen downloads the list of customers and sales persons from your ERP system to local database. This step is required in or to configure sales persons commission rates as well as to assign sales persons to customers. | ler |
| | |
| | |
| Download | |

If you add a new salesperson or a customer in the ERP system, run this function again to make them available in Commissions Master. Synchronization is also required before smart fields and smart rules can be configured.

4.3 Rate Tables

This screen determines the rate tables.

| | Rate Tables | | | | | - 0 | × |
|-----|--|-------|----------------------------------|----------------------------------|----------------|------|--------|
| ran | The ranges in the commission tables are Progressive, meaning that each line up to the highest matching range determines the commission rate and/or amount, similar to how tax brackets work. The ranges are based on the Sales Amount. Commission rates apply to the Sales Amount in Individual Transactions, plus the Commission Amount, if used. Commissions are paid on the Payment Apply Date. | | | | | | |
| Sal | es split information from invoice is used for calculations. If invoices does | s not | contain sales split information, | , then sales split from the cust | tomer is used. | | |
| Use | Use the Options screen to modify these settings. | | | | | | |
| | Rate Table Name | | Range From | Range To | Percentage | | Amount |
| ► | Default | Þ | 0.00 | 1,000.00 | 1.000000 | | 10.00 |
| | Double | | 1,000.01 | 2,000.00 | 2.000000 | | 20.00 |
| | Manager | | 2,000.01 | 999,999,999.00 | 3.000000 | | 30.00 |
| | | | | | | | |
| 144 | $\longleftrightarrow \text{Record 1 of 3} \rightarrow \Rightarrow \Rightarrow + - 2 \checkmark \times 4$ | 144 | Record 1 of 3 + ++ ++ | + - / / × < | | | • |
| | | | | | | ок с | ancel |

How the rate tables are interpreted is determined by the selections made in the Options screen. There is a helper text on top of this screen to describe how the system is currently configured. Multiple rate tables can be created, and different salespersons can be assigned different rate tables. To create a new rate table, type a name for it in the left side of the screen in a new row. The right side of the screen determines different rate brackets and rate percentages as well as fixed amounts. In the above example, there is 1% commission paid on the first \$1,000 of sales. On the second thousand, the rate is 2% plus fixed amount of \$50. Anything over \$2,000 gets 3% plus a fixed amount of \$100.

4.4 Sales Persons

This screen is used to assign commission Rate Tables to salespersons and specify how you want to pay them.

The list of salespersons is populated by the Synchronize function, so you don't need to add them one by one. You only specify the additional information per salesperson.

The following fields are available:

| Field | Description |
|----------------|--|
| External ID | This is salesperson ID from the ERP system. |
| Name | Salesperson's name |
| Rate Table | Select which rate table is assign to the salesperson. |
| Payment Method | How do you want to pay to the salesperson. Options are "Default", "AP Invoice" and "Payroll Timecard". Default uses whatever payment method is selected in the Options, and the other two options override the default. |
| Vendor ID | If the payment method is AP Invoice, specify the vendor ID associated with the salesperson. |

| Employee ID | If the payment method is Payroll Timecard, specify the employee ID of the salesperson. |
|-------------------|---|
| Liability Account | Overrides the default liability account selected in the Options. Leave empty to use the default account. |
| Earning Code | Overrides the default earning code selected in the Options. Leave empty to use the default earning code. |

4.5 Customers

This is where the customers are associated with salespersons.

| | External ID | Group ID | Name | | | Sales Person | | Sales Spl |
|---|-------------|----------|-----------------------------|----------|-----|---------------|--|----------------|
| • | 3GNEW | WHL | 3G Homes | ^ | | Bill Bhaisson | | 50.0000 |
| | NEW1 | BF | 3G Homes | | | Dan Nishiga | | 50.00000 |
| | 1210 | WHL | ACME Plumbing | | ► | David Sanjos | | 100.00000 |
| | 1550 | WHL | Astral Construction Co Ltd. | | | | | |
| | 1105 | WHL | Bargain Mart - Oakland | | | | | |
| | 1100 | WHL | Bargain Mart - San Diego | | | | | |
| | BARMART | WHL | Bargain Mart Stores Inc. | | | | | |
| | 7100 | WHL | Bashaw Bulldozing | | | | | |
| | 1580 | WHL | Break-Away Designs | | | | | |
| | 7200 | WHL | CanAm Industries | | | | | |
| | 9999 | RTL | Cash Transactions | | | | | |
| | 1400 | WHL | Coastal Electric Company | | | | | |
| | 1500 | WHL | Custom Comfort | | | | | |
| | 1600 | RTL | Dr. Dan Penn | | | | | |
| | 2235 | WHL | Forester Building Supplies | | | | | |
| | 2240 | WHL | Frame-Up | | | | | |
| | 1890 | WHL | J & Y Builders Ltd. | | | | | |
| | 1200 | RTL | Mr. Ronald Black | | | | | |
| | 1202 | RTL | Mr. Ronald Black | | | | | SUM=200.000000 |
| | 1201 | RTL | Mr. Ronald Black (1) | • | 144 | | $+ - \ell \checkmark \times \langle \langle \rangle$ | |

You can assign unlimited number of salespersons to a customer and specify how the sale amount is split between them. In the Standard edition, the total sales split percentage must add up to 100% for each customer. In the Premium edition, the total is not validated, and you can configure the split to be more or less than 100%. In the example above, Bill Bhaisson and Dan Nishiga split the sales 50/50, while David Sanjos gets another 100% of the sale. This is useful if David is the manager of Bill and Dan and gets commissions on their sales.

If you have similar functionality in your ERP system, don't use it as Commissions Master will use its own configuration for this purpose.

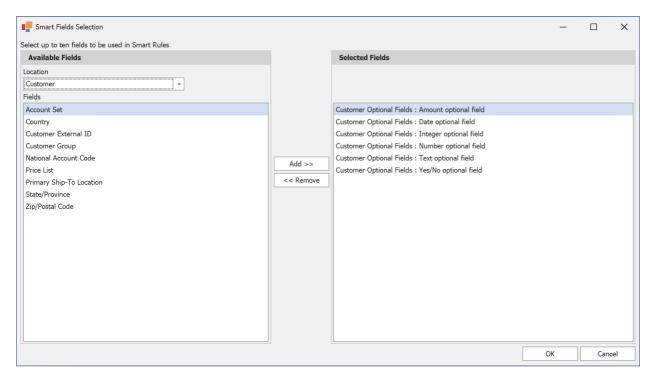
5 Smart Rules

Smart rules let you override the sales split and/or commission rates based on fields on customer, ship-to and invoice level, including optional fields. Before configuring smart rules, you need to run the Synchronize function; this reads the available fields from the ERP system.

Once synchronization is done, you would select up to 10 fields that can be used in smart rules. The number of fields available in ERP system is very large and it is not practical to download all of them in each calculation, thus the requirement to select the fields that are needed when defining the smart rules.

5.1 Smart Fields

Smart Fields is the screen where you select which fields need to be available for configuring smart rules.



On the left side are the available fields, grouped by location. For example, if you select "Customer" as location, it will show available smart fields on the customer level. Selecting Customer Optional Fields as location, shows all optional fields defined on the customer level, etc.

Select the field(s) you want and click Add to add them to the "Selected Fields" list on the right. Up to 10 fields can be selected.

5.2 Smart Rules

Smart rules are used to override the default sales split and commission rates on invoice level. Multiple smart rules can be defined in the system. Each smart rule has an evaluation order, and the rules are evaluated from the smallest value in that field to the largest. The Options screen has a selection which

determines whether the rules evaluation stops after first match or continues until all rules are evaluated.

The Smart Rules List screen is used to add new rules, edit existing rules, or delete existing rules.

| | Smart Rules List | | | | | _ | | × |
|---|------------------|------------|-------------|--------------|-------------------|------------------|-------|---|
| | Order | Code | Description | # Conditions | # Split Overrides | # Rate Overrides | | |
| • | 10 | Test | Test | 2 | 1 | | | 0 |
| | 20 | Web Sales | Web Sales | 1 | 0 | | | 1 |
| | | | | | | | | |
| | | | | | | | | |
| | Add | Edit Delet | | | | | Close | |

Click Add to add a new rule, Edit to edit an existing rule, or Delete to delete a rule. The screen for adding or editing rules looks like this:

| - 3 | Smart Rule | | | | | | | |
|------|------------|-------------------|-------------------------|------------|-------------------|-------|---------|--|
| alu | uation Oro | der 10 | | | Code | Test | | |
| esci | ription | Test | | | | | | |
| Con | nditions | Split Overrides | Rate Overrides | | | | | |
| | Field | | | Comparison | Value 1 | | Value 2 | |
| Þ | Custom | er Optional Field | s : Amount optional | Between | 10 | | 2000 | |
| | Custom | er Optional Field | s : Date optional field | Equal | 11/1/2024 12:00:0 | 00 AM | | |
| | | | | | | | | |
| | | | | | | | | |
| | «< < Re: | cord 1 of 2 → | → >> + - Ø ✓ × ◄ | | | | | |

The important information about rules configuration is:

- 1. Evaluation Order. This determines in which order the rules are evaluated.
- 2. Code. The rule code is included in the commission report if the rule was applied in calculations.
- 3. Description is for information only.

5.2.1 Conditions

Specify conditions that need to be satisfied for the rule to be applied in calculations. You can choose from the list of Smart Fields that were selected on the Smart Fields screen. For each field, specify a condition. If multiple fields are selected on the Conditions tab, they all must be satisfied for the rule to be applied. In other words, conditions are combined using an AND operation. If you need to combine conditions using an OR operation, create a separate rule.

5.2.2 Split Overrides

If all conditions on the Conditions tab are satisfied, then sale split can be overridden by entering a new sales split on the Split Overrides tab.

| | S | mart Rule Edit | : | | | | | | | _ | | × |
|---|------|----------------|-----------|-----------------|-----|----|------------------|------|----|----|-----------|-------|
| E | valu | ation Order | 10 | | | Co | ode | Test | | | | |
| D | escr | ription | Test | | | | | | | | | |
| | Con | ditions Split | Overrides | Rate Overrides | | | | | | | | |
| | | Sales Person | | | | | Split Percentage | 9 | | | | |
| | Þ | Don A. Tio | | | | - | | | | | 100.00 | 00000 |
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If the Split Overrides tab is empty, the default sales split is used as determined by customer or invoice.

5.2.3 Rate Overrides

Similar to sales split overrides, you can override the rate tables assigned to salespersons on the Rate Overrides tab.

| | s | mart Rule Edi | t | | | | | | _ | | × |
|---|-------|----------------|-------------|----------------|-----|----------------|------|----|---|-------|---|
| E | İvalı | uation Order | 10 | | | Code | Test | | | | |
| ۵ |)esc | ription | Test | | | | | | | | |
| | Cor | nditions Split | : Overrides | Rate Overrides | | | | | | | |
| | | Sales Person | | | | Rate Table | | | | | |
| | ۲ | David Sanjos | 1 | | | Manager | | | | | * |
| | | | | | | | | | | | |
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If the Rate Override is empty, the default rate table associated with each sales person is used. If the Rate Override contains values for some salespersons, but not others, the rates are overridden only for salespersons listed on the screen; for the other salespersons, their respective rate tables are used as configured on the Salespersons screen. Thus, it is not necessary to list all salespersons on this screen, only the ones that you need to override the rates of.

5.2.4 Overriding Sales Split and Rates in Different Rules

You may want to override sales split and rates using different rules. For example, sales split may be based on geography, i.e. ZIP Code, while commission rates may be based on customer group.

To do that, first you would go to the Options screen, Smart Rules tab, and make sure that the "Rule matching method" field is set to "Evaluate All Rules". Then, you would define two smart rules.

- 1. The first rule would be based on the ZIP code and would only override the sales split. The Rate Override tab would be empty in this rule.
- 2. The second rule would be based on Customer Group and would only override the Rates. The Split Override tab would be empty in this rule.

6 Commissions Calculations

This section describes how to run commissions calculation and how to interpret the commissions report.

6.1 Commissions List

Commissions List shows the list of all past calculations.

| Id | Created By | Created On | Description | From Date | To Date | Status | # of SP |
|----|------------|--------------------|---|-----------|------------|--------|---------|
| 32 | hgaloyan | 11/20/2024 10:51 | Payments made | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 31 | hgaloyan | 11/20/2024 10:47 | No payments made | 11/1/2024 | 11/30/2024 | Draft | C |
| 30 | hgaloyan | 11/20/2024 10:27 | First rule overrides the split, the secon | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 28 | hgaloyan | 11/14/2024 4:25 PM | Second value hsould match | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 26 | hgaloyan | 11/14/2024 4:15 PM | Second rule should not match | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 25 | hgaloyan | 11/14/2024 4:12 PM | Second rule does not match | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 24 | hgaloyan | 11/14/2024 4:11 PM | Second rule matches: checking\text*fie | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 23 | hgaloyan | 11/14/2024 4:04 PM | Second rule matching, but stop after fi | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 22 | hgaloyan | 11/14/2024 4:01 PM | Second rule matching | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 18 | hgaloyan | 11/14/2024 12:50 | Added second rule | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 15 | hgaloyan | 11/14/2024 12:38 | Date override no match | 11/1/2024 | 11/30/2024 | Draft | 2 |
| 14 | hgaloyan | 11/14/2024 12:34 | Date override match | 11/1/2024 | 11/30/2024 | Draft | 3 |
| 13 | hgaloyan | 11/14/2024 12:33 | Date override no match | 11/1/2024 | 11/30/2024 | Draft | 2 |
| | | | | | | | > |

You can review each past calculation, create new calculations, delete calculations, post the salespersons payments to ERP, and save calculation details to a file.

6.2 Reviewing Calculations

Select a calculation and click the Open button on the Calculations List to review the calculation.

| Cal | lculation | | | | | | _ | | × | | |
|--------------|--|---------------------------------|-------|--------|--------------------|--------------------|--------|--------|----------|--|--|
| | Date 3/1/2020 Iter by Sales Pe | | | | Status | Final | | | ~ | | |
| Descri | Description March commissions | | | | | | | | | | |
| Rate Rate | Override Calculation Options Rate table ranges are Progressive Rate table ranges are based on Sales Amount Commissions are paid on Commissions are based on Sales Amount Sales split priority Invoice, then Customer | | | | | | | | | | |
| Comm | SP ID | Name | Commi | ssion | Payment Method | Posting Status | Docume | ent No | | | |
| • | BB | Bill Bhaisson | | 199.03 | Default | Pending | | | | | |
| | KW | Kathryn Winer | | | Default | Pending | | | | | |
| | RW | Ronald Walters Susan Prommer | | | Default Default | Pending Pending | | | | | |
| < Sa | ve | | | | | - | | Clo | > pse | | |

The screen shows the options used for the calculation and a total amount due per salesperson. In the upper-right corner, there is the calculation status. Initially, all calculations are Draft. Once reviewed, the status can be changed to Final. The other statuses cannot be manually selected but are used when the calculation is posted to ERP to be paid to salespersons. The other statuses are:

- 1. Partially Posted. Commissions Master was able to create the payments for some of the salespersons, but not all.
- 2. Posted. The payments for all salespersons were created successfully.

For each salesperson, the application shows the following:

| Field | Description |
|----------------|--|
| SP ID | Salesperson's ID |
| Name | Salesperson's Name |
| Commission Due | Due amount |
| Payment Method | Whether the payment is via AP Invoice or Payroll Timecard. |
| Posting Status | Pending – not posted to ERP |
| | Posted – successfully posted to ERP |
| | Error – was not able to post to ERP |

| Document No | If posted to ERP, the document number in ERP. For AP Invoices, it's the invoice number. For Payroll Timecards, the | | | | |
|---------------|---|--|--|--|--|
| | timecard's period end date. | | | | |
| Document Date | Payment document date. | | | | |
| Error Message | If there were errors posting to ERP, the error messages are | | | | |
| | displayed here. | | | | |

6.3 Creating New Calculations

Click the New button on the Calculations List to create a new calculation.

| New Calculation | | _ | | × | | | | | | |
|--|-------------------------|---|-----|--------|--|--|--|--|--|--|
| From Date 10/ 1/2024 To Date 10/31/2024 Filter by Sales Person ID Range From BB - Bill Bhaisson to WEB - WEB sales | | | | | | | | | | |
| Description | | | | | | | | | | |
| Override Calculation Options | | | | | | | | | | |
| Rate table ranges are | Progressive | | | \sim | | | | | | |
| Rate table ranges are based or | Sales Amount | | | \sim | | | | | | |
| Commissions are based on | Sales Amount | | | \sim | | | | | | |
| Rates apply to | Individual Transactions | | | \sim | | | | | | |
| Commissions are paid on | Payment Apply Date | | | \sim | | | | | | |
| Sales split priority | Invoice, then Customer | | | \sim | | | | | | |
| The ranges in the commission tables are Progressive, meaning that each line up to the highest matching range determines the commission rate and/or amount, similar to how tax brackets work. The ranges are based on the Sales Amount. Commission rates apply to the Sales Amount in Individual Transactions, plus the Commission Amount, if used. Commissions are paid on the Payment Apply Date. Sales split information from invoice is used for calculations. If invoices does not contain sales split information, then sales split from the customer is used. | | | | | | | | | | |
| Calculate | | | Clo | ose | | | | | | |

Select a date range for which to create the calculation. Optionally, specify a range of salespersons and a description. Calculation options default to whatever is set in the Options screen, but can be overridden in each calculation. Click the Create button to create a new calculation.

6.4 Deleting a Calculation

Click the Delete button on the Calculations List screen to delete a calculation. Once a calculation is posted to ERP, even partially, it cannot be deleted.

6.5 Posting Calculations

Posting a calculation is what creates the salespersons payment transactions in Sage (AP Invoice or Payroll Timecard). Select a calculation and click the Post button.

| Post Calculations | | _ | | × |
|---|---|--|--|------------------|
| Calculations are posted to the ERP system a depending on the application's options, eac ERP being used. If the calculation is posted calculation is posted as payroll timecard, the each sales person can be configured different AP bills and others through payroll timecard | a sales person's configur as AP Bill, the date belo date below is the pay ntly, so some sales pers | ration, and ow is the k period end | l the back bill date. If d date. Not | f the te that |
| Payment Date 3/31/2020 | | | | |
| Post | | | Cl | ose |

The application prompts for a payment date, which is used as AP Invoice date or Payroll Timecard pay period end date.

6.6 Saving a Commission to a File

Click the "Save to File" button to generate the commissions report. The following section describes the report in details.

7 Commissions Report

The default commissions report is an Excel file with two tabs: Details and Totals.

7.1 Details

The Details tab lists all calculation details, including individual transactions, what was the sales split for each salesperson on the transaction, commission base, rate used, commission amount and many other fields that can be used in a more detailed analysis, if necessary. Depending on your calculation options, some of the fields may not have values, or the values may be ignored. For example, if the commissions are based on total amounts in a period, rather than individual transactions, then commission amount fields in each transaction line are not meaningful and should be ignored.

The following fields are available on the Details tab:

| Field | Description | |
|---|---|--|
| Customer related fields | | |
| CustomerExternalId | Customer ID from the ERP system. | |
| CustomerName | Customer's name. | |
| Document related fields. The field names reference "Invoice", but the application considers all sales | | |
| related documents, including credits an | nd debits. | |
| InvoiceNo | Transaction number. Even though the field is called | |
| | "InvoiceNo", it could be any sales related transaction | |
| | supported by the ERP system, including invoices, credit | |
| | notes, debit notes, adjustments, etc. | |
| InvoiceDate | Transaction date. | |
| Description | Transaction description from the ERP system. | |
| Reference | Transaction reference from the ERP system. | |
| Comments | Comments from the ERP system. | |
| OrderNo | Sales order number from the ERP system. | |
| PONo | Purchase order number from the ERP system. | |
| InvoiceAmount | Transaction total, including taxes. | |
| InvoiceAmountNoTaxes | Transaction amount excluding taxes. Typically, commissions | |
| | are based on this amount, taking into account sales split. | |
| InvoiceCostAmount | Cost of sales, if provided by the ERP system. | |
| InvoiceProfitAmount | SalesAmountNoTaxes – CostAmount. | |
| InvoiceProfitPercentage | ProfitAmount / SalesAmountNoTaxes * 100 | |
| InvoiceCommissionBase | This is the first step is calculating the commission. | |
| | Commission base is determined based on the options | |
| | selected in the application. It could be based on the sales | |
| | amount or profit amount. | |
| | f smart fields/rules are configured, the report includes the | |
| | ation whether any smart rule was applied to invoice or not. | |
| SmartFieldValue01 – | The values of the 10 smart fields. | |
| SmartFieldValue10 | | |
| SalesSplitSmartRuleId | If a sales split override was applied, this contains the internal | |
| | ID of the smart rule that was applied. | |
| SalesSplitSmartRuleCode | If a sales split override was applied, this contains the smart | |
| | rule code that was applied. | |
| RateTableSmartRuleId | If a rate override was applied, this contains the internal ID of | |
| | the smart rule that was applied. | |
| RateTableSmartRuleCode | If a rate override was applied, this contains the smart rule | |
| | code that was applied. | |
| Split 1. The first split is always by salesperson. The following fields show sales information for each salesperson associated with the transaction. If there are multiple sales persons associated with an | | |
| | for each sales person, thus duplicating invoice level fields. | |
| SalesPersonExternalId | Salesperson's ID from the ERP. | |
| SalesPersonName | Salesperson's name. | |
| SalesPersonRateTableDescription | Description of the rate table assigned to the salesperson. | |
| SalesSplitPercentage | Sales split percentage of the salesperson. | |
| SalesSplitSalesAmount | Sales amount associated with the salesperson. | |
| SalesSplitCostAmount | Cost amount associated with the salesperson. | |

| SalesSplitProfitAmount | Profit amount associated with the salesperson. | |
|---|--|--|
| SalesSplitProfitPercentage | Salesperson's profit percentage. | |
| SalesSplitProfitPercentage | Commission calculation base for the salesperson. | |
| | Subsequent splits are based on this amount. | |
| SalesPersonRateTableRangeSelector | This is an important field that determines how the | |
| | commission rates are selected. The rate used depends on | |
| | sales amount, profit amount, or profit percentage, | |
| | depending on the options. This field shows the respective | |
| | amount determined for the salesperson after the sales split. | |
| | In subsequent steps, the same document may additionally | |
| | be split by date (for example, if there are multiple due dates | |
| | or multiple payments) and also into multiple rate brackets. | |
| | Each of these splits has its own calculations for the sales, | |
| | cost, and profit amounts, but commission rates are | |
| Calit 2. This calit is hudste and is used i | determined by the first split (by sales person). | |
| | if the commissions are paid on invoice due date, payment ple, if the commissions are paid on invoice due, there will be | |
| | the commissions are paid when a payment is received, there | |
| will be a separate record for each due date. | | |
| DateSplitBy | This field indicates how the second split was made and can | |
| | have one of the following values: "Due Date", "Payment | |
| | Date", "Payment Apply Date". | |
| DateSplitId | Numeric autoincrementing value for each date in the split. | |
| DateSplitDate | Due date, payment date, etc. | |
| DateSplitDocumentNo | If split is by Due Date, this contains the invoice number. If | |
| | split is by Payment Date or Payment Apply Date, this | |
| | contains the payment number. | |
| DateSplitAmount | If split is by Due Date, this contains the amount due. If split | |
| | is by payment date or payment apply date, this contains the | |
| | payment amount. | |
| DateSplitPercentage | Percentage of the invoice that's due for commissions | |
| | payment on this split date. | |
| DateSplitCommissionBase | Commissions base on this split date. | |
| | d, it's time to calculate the actual commissions due. There | |
| | lved in the calculations. For example, the first \$1,000 may be | |
| due 1%, the second \$1,000 may be due 2%, and the rest may be due 3%. This is called commission | | |
| | il how the commissions are calculated in each bracket. | |
| CommissionBracketId | Autoincrementing number to identify the brackets. | |
| CommissionBracketFrom | Bracket range from. | |
| CommissionBracketUpTo | Bracket range to. How much of the commission base is in this bracket. This is | |
| CommissionBaseInBracket | | |
| | based on invoice amount + sales split (split 1), but does not | |
| CommissionBaseInBracketEorDateSalit | take into account the date split (split 2). | |
| CommissionBaseInBracketForDateSplit | How much of the commission base is in this bracket taking into account the date split. | |
| CommissionRate | Commission rate in this bracket. | |
| CommissionAmountVariable | Variable commission amount. | |
| | variable commission amount. | |

| CommissionAmountFixed | Fixed commission amount. |
|-----------------------|--------------------------|
| CommissionAmountDue | Total commission amount. |

7.2 Totals

The Totals tab contains total commissions by salesperson. Depending on how commissions are calculated, some of the fields may be empty.

The following fields are available on the Totals tab:

| Field | Description |
|---------------------------------|---|
| SalesPersonExternalId | Salespersons' ID from the ERP system. |
| SalesPersonName | Salespersons' name. |
| SalesSplitCommissionBase | Commission base used to calculate the salesperson's |
| | commissions. |
| SalesPersonRateTableDescription | The rate table assigned to the salesperson. |
| CommissionBracketId | Numeric autoincrementing value to identify the commission |
| | bracket. |
| CommissionBracketFrom | This field is only populated is the commissions are calculated on |
| | the totals for a period. If commissions are calculated for each |
| | individual transaction separately, this field is empty. |
| CommissionBracketUpTo | This field is only populated is the commissions are calculated on |
| | the totals for a period. If commissions are calculated for each |
| | individual transaction separately, this field is empty. |
| CommissionBaseInBracket | This field is only populated is the commissions are calculated on |
| | the totals for a period. If commissions are calculated for each |
| | individual transaction separately, this field is empty. |
| CommissionRate | This field is only populated is the commissions are calculated on |
| | the totals for a period. If commissions are calculated for each |
| | individual transaction separately, this field is empty. |
| CommissionAmountVariable | Variable part of the commission amount calculated. |
| CommissionAmountFixed | Fixed part of the commission amount. |
| CommissionAmountDue | CommissionAmountVariable + CommissionAmountFixed |